

NEXLINK COMMUNICATIONS INC.

Installation & Rooftop Access Agreement

Permission, safety, and responsibilities for mounting equipment at your premises.

DOCUMENT	VERSION	EFFECTIVE	REVIEW BY
NX-IRA-001	Interim 1.1	23 July 2026	23 July 2027

NOTE

Interim version, in force from 23 July 2026. Adopted for immediate use and pending review by NexLink's attorney; terms may be updated. **This version corrects the equipment ownership provisions in sections 6 and 8.** This document reflects generally accepted WISP practice and the Guyana Data Protection Act 2023. The current version is always at nexlinkonline.com.

1. What this agreement covers

This agreement lets NexLink Communications Inc. ("NexLink", "we") install and maintain the radio equipment needed to deliver your service. Sign it before installation. It works alongside your Customer Terms & Conditions.

2. Permission to install

- 2.1 You permit us to attach a radio, antenna, mounting pole or bracket, and cabling ("the Equipment") to the roof or exterior of the premises at:

Premises: _____ (completed per installation)

- 2.2 You confirm that you either own the premises, or have the owner's permission to allow this installation. If you are a tenant, the owner or landlord must also sign this agreement.

NOTE

Interim default value, adopted for immediate use and subject to legal review.

3. The survey and pole height

- 3.1 Before installation we survey the line of sight to our nearest tower and decide the mounting position and pole height needed.
- 3.2 Our standard guidance is roughly ten feet of pole per storey where line of sight is blocked, a minimum three-foot pole, and a practical maximum of twenty feet before a guyed or engineered mast is required. The survey confirms what your premises needs.
- 3.3 If your premises needs a mast taller than our standard maximum, that is a separate, engineered job, quoted and agreed separately.

4. Access and the installation visit

- 4.1 You will give our technicians safe access to the roof and to where the cable enters the building, and a power point for the equipment.

- 4.2 Someone aged 18 or over must be present during the visit.
- 4.3 If we arrive at the agreed time and cannot get safe access, or permission is refused, a wasted-visit charge of GYD 5,000 may apply.

5. Safety

- 5.1 Our technicians follow safe working-at-height practices. If conditions are unsafe — weather, an unstable roof, or nearby power lines — we may postpone for safety, and we will reschedule at no extra charge.
- 5.2 You must tell us about known hazards at the premises: fragile roofing, asbestos, unstable structures, or aggressive animals.
- 5.3 We will take reasonable care to avoid damage. Making good minor and unavoidable marks from normal mounting — for example, sealed fixing holes — is part of a standard installation and is not "damage".

NOTE

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6. Ownership and care of the equipment

- 6.1 The Equipment supplied and fitted as part of your paid installation — including the antenna, radio, mounting pole or bracket, cabling and router — becomes **your property** once the installation charge has been paid in full. There is no monthly equipment rental.
- 6.2 The Equipment is aligned and configured specifically for your link to our tower. Please do not move, alter, paint, or add to it, and do not allow anyone other than NexLink to service it. Doing so is likely to degrade or interrupt your service, and any resulting visit is chargeable.
- 6.3 Please take reasonable care of the Equipment and tell us promptly if it is damaged — for example by a storm or a fallen branch.
- 6.4 Because the Equipment is yours, repair or replacement outside any applicable manufacturer warranty is chargeable. We will always quote before carrying out chargeable work.
- 6.5 Where a manufacturer warranty applies to an item of the Equipment, the benefit of that warranty passes to you with the Equipment.

7. Maintenance and repair access

- 7.1 You will allow us reasonable access to inspect, maintain, repair, or replace the Equipment, by appointment except in an emergency.
- 7.2 We will realign or repair equipment moved by weather or by settlement of the mounting. A charge may apply where the cause is something you did.

8. When service ends

- 8.1 The Equipment is your property and remains with you when your service ends. We do not recover or remove it.
- 8.2 If you would like the Equipment removed — for example at the request of a landlord — contact us and we will arrange a visit. We will remove the radio and antenna and make safe the mounting. A removal charge may apply.

- 8.3** Unless we agree otherwise, we may leave the pole or bracket in place, capped and safe, to avoid roof damage from removal.
- 8.4** If you return to NexLink service later, Equipment still in place and in working order can usually be reused, subject to a fresh line-of-sight survey.

9. Liability at the premises

- 9.1** We are responsible for damage we cause by our negligence during installation or maintenance, subject to the limits in your Customer Terms & Conditions.
- 9.2** We are not responsible for pre-existing defects the work reveals — for example, a roof already weakened — or for damage from hazards you did not tell us about.

NOTE

Interim default value, adopted for immediate use and subject to legal review.

10. Consents

By signing, you confirm that:

- You own the premises, or have the owner's authority for this installation.
- You permit the installation, access, and maintenance described here.
- You have read this agreement and the Customer Terms & Conditions.

Signatures

Customer — name, account number, date

Premises owner / landlord (if different) — name, date

For NexLink Communications Inc. — technician / representative, date

[Attach the completed line-of-sight survey and the agreed pole height to this signed agreement.]